

# Passport Reader

## Status LED Description for ARH Document Reader Devices

For versions from 2.1.5-19

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







## Device Statuses

Boot sequence	Starting, (status LED(s) may flash for a moment).
Powered	Either the device is powered on and the USB cable is not connected or the driver has not been loaded.
Connected	Power is on, USB cable is connected and the driver is loaded.
Copying calibration file <sup>1</sup>	It takes several seconds to copy the file to PC
Detecting motion	
Image processing	
Ready to scan	
Reading RFID chip	
Suspend (on program exit or on command)	






















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<sup>1</sup> executed on very first start of a user application

































## LED Statuses of the CLR, PRM and MRZ Reader Devices

	Orange LED (if available)	Red LED	Green LED
Device Status			
Boot seq. + Powered			
Connected			
Copying calibration file			
Detecting motion			
Image processing			
Ready to scan			
Suspended			

## LED Statuses of the PRMc Devices





















































	Orange LED	Red LED	Green LED
Device Status			
Boot seq + Powered			
Connected			
Copying calibration file			
Detecting motion			
Image processing			
Ready to scan			
Suspended			

## LED Statuses of the Combo Scan, Combo Scan Kiosk, Combo Smart USB and Combo Smart Kiosk devices

	Green LED	Orange LED	Red LED	Blue LED (if available)
Device Status				
Boot seq. + powered				
Connected				
Copying calibration file				
Detecting motion				
Image processing				
Ready to scan				
Suspended				
Reading RFID chip				

**NOTE:** The status of "Reading RFID chip" can be present together with other statuses as well.

## LED Statuses of the Combo Smart Device

	Green LED	Orange LED	Red LED	Blue LED
Device Status				
Boot seq. step 1*				
Boot seq. step 2*				
Boot seq. step 3*				
Boot seq. step 4*				
Boot seq. step 5*				
Powered				
Connected				
Copying calibration file to computer				
Detecting motion				
Image processing				
Ready to scan				
Reading RFID chip				
Suspend				

\* Every step of the booting process is signaled with one or three turned on LEDs (different status for every step). If, for some reason, two or zero LED is on during the booting process, then it refers to some kind of malfunction.

**NOTE:** The status of "Reading RFID chip" can be present together with other statuses as well.

## Contact Information

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ARH Technical Support System (ATSS) is designed to provide you the fastest and most proficient assistance, so you can quickly get back to business.

Information regarding hardware, software, manuals and FAQ are easily accessible for customers who previously registered to enter the dedicated ATSS site. Besides offering assistance, the site is also designed to provide maximum protection while managing your business information and technical solutions utilized.

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If this is your first online support request, please create an account by clicking on this [link](#).

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If you need assistance with login or registration, please contact [atsshelp@arh.hu](mailto:atsshelp@arh.hu) for help.